

Clinic and Service Contacts for Referrers

St Vincent's GP Liaison Unit were recently alerted to a significant number of referrals being directed to fax numbers not intended for this purpose, delaying processing and triage.

As a result we are providing a consolidated list of contacts that are likely to be most commonly used by referrers.

Please cross check against your address books and update where necessary.

Some specialist clinics have designated fax numbers. In these instances, it is preferable that referral be directed to the designated fax, but they will be redirected if sent to the General Specialists Clinic Fax: 03 9231 3489.

If no specific contact below, please send to General Specialist Clinics.

CLINIC/SERVICE/DEPARTMENT	FAX	TELEPHONE
Health Information Services		
Fitzroy	03 9231 2785	03 9231 2760
St George's Kew	03 9816 0597	03 9816 0440
Emergency Department (Fitzroy)	03 9231 4368	03 9231 4356 (ED senior clinician)
Specialist Clinics		
General (routine)	03 9231 3489	03 9231 2898 (GP Hotline)
General (urgent)	03 9231 2910	
Addiction Medicine	03 9231 2642	03 9231 6940
Barbara Walker Centre for Pain Management BWCPM@svha.org.au	03 9231 4660	03 9231 4681
Body Image Eating Disorders Treatment and Recovery Service (BETRS)	03 9231 5701	03 9231 5700 (Enq) 03 9231 5718 (Clinical Intake)
Breast Clinic BCN@SVHA.org.au	03 9231 2017	03 9231 4743
Cancer Centre	03 9231 3172	03 9231 3155 or 03 9231 3156

Heart Centre	03 9231 3333	03 9231 3000
Neuroscience	03 9231 3080	03 9231 3045
Palliative Care	03 9231 4143	03 9231 2827
Pregnancy IBD Clinic	03 9231 3644	03 9231 6522
Diagnostic Departments/Investigations		
Heart Centre	03 9231 3333	03 9231 3000
Neurophysiology	03 9231 4780	03 9231 4149
Endoscopy	03 9231 3489	
Respiratory Lab (Lung Function) - Fitzroy and Werribee Mercy	03 9231 3188	03 9231 3133
Aged Care and Community Services		
Health Independence Program (see catchment areas below)*		
Community Rehabilitation HipCentralReferrals@svha.org.au	03 9231 2202	1300 131 470
Cardiopulmonary		
Movement Disorders		
Oncology		
Physiotherapy, occupational therapy, speech pathology, dietetics		
Specialist Clinics for Older Persons HipCentralReferrals@svha.org.au	03 9231 2202	1300 131 470
Falls and Balance		
Continence		
CDAMS		
Geriatric Medicine		

***Catchment for HIP services:**

- Community Rehab, Oncology Rehab, Movement Disorders and Falls and Balance – Patients who live in Boroondara, Darebin and City of Yarra Councils
- Continence – Patients who live in Boroondara, Darebin and City of Yarra Councils in addition to patients otherwise linked in with St Vincent’s
- Cardiac Services – accepts all patients
- CDAMS and Geriatric Medicine – accepts all patients