



ST VINCENT'S
HOSPITAL
MELBOURNE



Easy English

Access and Inclusion Plan for people with disability

2023 to 2025

Hard words



This book has some hard words.

The first time we write a hard word

- the word is in **blue**

- we write what the hard word means.

You can get help with this book



You can get someone to help you

- read this book

- know what this book is about

- find more information.



We will write contact information at the end of this book.

About this book



This book is from
St Vincent's Hospital Melbourne.



This book is about our **Access and Inclusion Plan**.

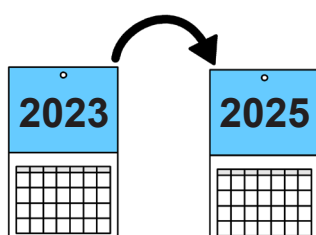


We call it **the plan**.



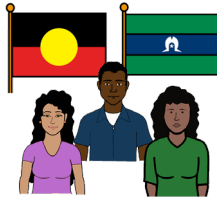
The plan says

- what we want to do better for people with disability



- what we will change from 2023 to 2025.

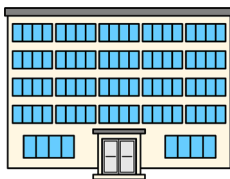
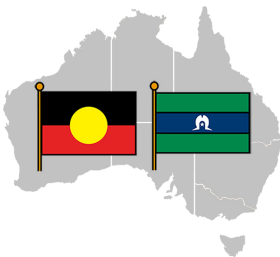
We acknowledge First Nations peoples



First Nations peoples are the Aboriginal and Torres Strait Islander peoples.

Acknowledge means we understand the importance of First Nations peoples

- culture
- history
- community.



We acknowledge that First Nations peoples belong to the land that our hospital is built on.

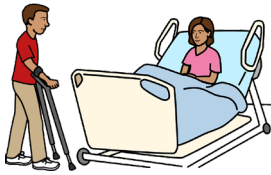
Why we made the plan



There are patients with disability in our hospital.



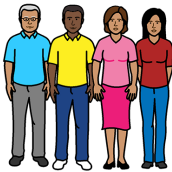
We have hospital staff with disability.



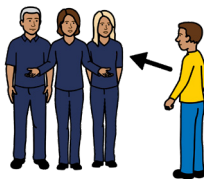
We also have visitors with disability.



Some people have a disability you can see.



Other people have a disability you **cannot** see.



We want all people with disability to

- feel welcome in our hospital



- get the support they need.

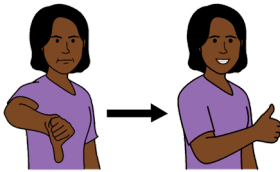
What we think about disability



Some people think when you have a disability

- something is wrong with you

and



- you need to change.



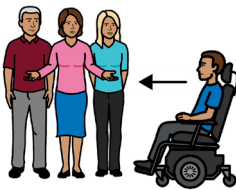
We think this is **not ok**.



We think when you have a disability

- you are ok the way you are

and



- everyone else should change to make life easier for you.



We think our hospital should change as well.

How we made this plan

We asked many people to tell us



- what we do well for people with disability



- what we do **not** well.

We spoke to



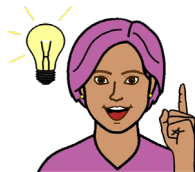
- staff



- patients

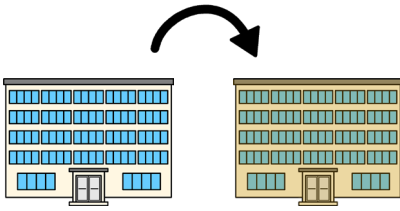


- families and carers.

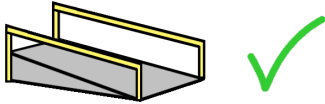


People gave us many ideas on what we can do better.

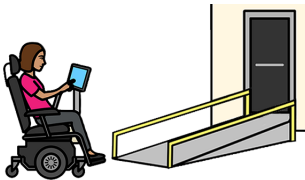
What people told us



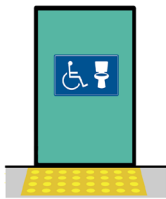
Many people said our hospital is getting old.



Many people said we should make the hospital more **accessible**.



Accessible means easy for everyone to use.



For example people said we need better toilets for people with disability.



People said our staff should know more about

- what types of disability exist



- how they can help.



Our staff said they need more support to help patients with disability.

What we want to change

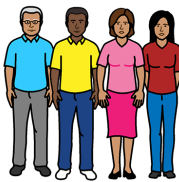


We are **committed** to making our hospital better for people with disability.



Committed means we promise to keep trying hard to do something.

We want to get better for many different people with disability including



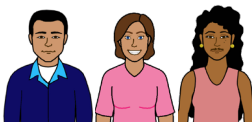
- people with disabilities you **cannot** see



- First Nations people with disability



- people of all **genders**.



Gender means if you feel like a man or a woman or something else.

1	_____
2	_____
3	_____
4	_____

We are committed to do 4 things.

1 We will find out what we can do better



We want to check every part of the hospital to understand what is **not** working well.



We will check

- how we hire staff



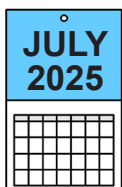
- how we can know someone has a disability



- how we talk to people with disability.



We will ask people with disability to tell us what should change.

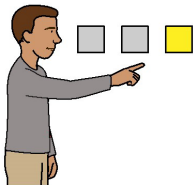


From July 2025 everything we do should work well for people with disability.

2 We will work together



People with disability will have more say in the hospital.



We will start a group of people with disability who can help us

- make decisions



- solve problems



- find ideas to make the hospital better.

From July 2025 our **advisory committees** will have more people with disability.



Advisory committees are groups of people that help us make decisions.

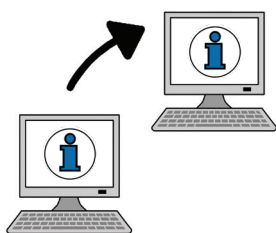
3 We will make our hospital more accessible



We will fix problems in the building.



For example we want to have better toilets for people with disability in 2024.

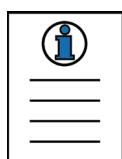


We will make our computer systems work better so that all hospital staff

- get the same information



- know how to support people with disability.



We will have better ways to share information.



We will get better at hiring people with disability.



From July 2025 we will have more hospital staff with disability.

4 We will train our staff more



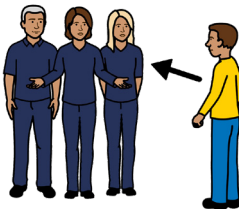
We want everyone who works for us to know how to support people with disability.



We will have new training for staff.



We will ask staff to talk to people with disability for every new project.

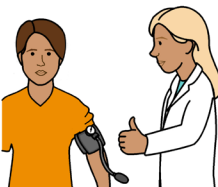


Our hospital staff will learn how to make sure that people with disability

- feel welcome



- have a say



- get good and safe health care.



We want to have an event each year where we celebrate people with disability.



More information



For more information contact
St Vincent's Hospital Melbourne.



Call 03 9231 2211



Website svhm.org.au

You can read the full plan on our website.



[svhm.org.au/about-us/community-engagement/
accessibility-and-inclusion-action-plan](http://svhm.org.au/about-us/community-engagement/accessibility-and-inclusion-action-plan)

If you have a disability

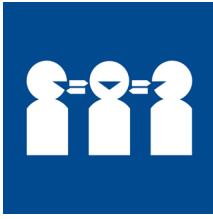
Contact our Disability Support Officer.



Call 03 9231 2733



Website svhm.org.au/DLO



If you do not speak English

Use the free Translating and Interpreting Service or TIS.



Call 131 450

Give the TIS officer the phone number you want to call.



If you need help to speak or listen

The National Relay Service can help you make a phone call.



Call 1800 555 660



Website accesshub.gov.au/nrs-helpdesk

Give the relay officer the phone number you want to call.

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