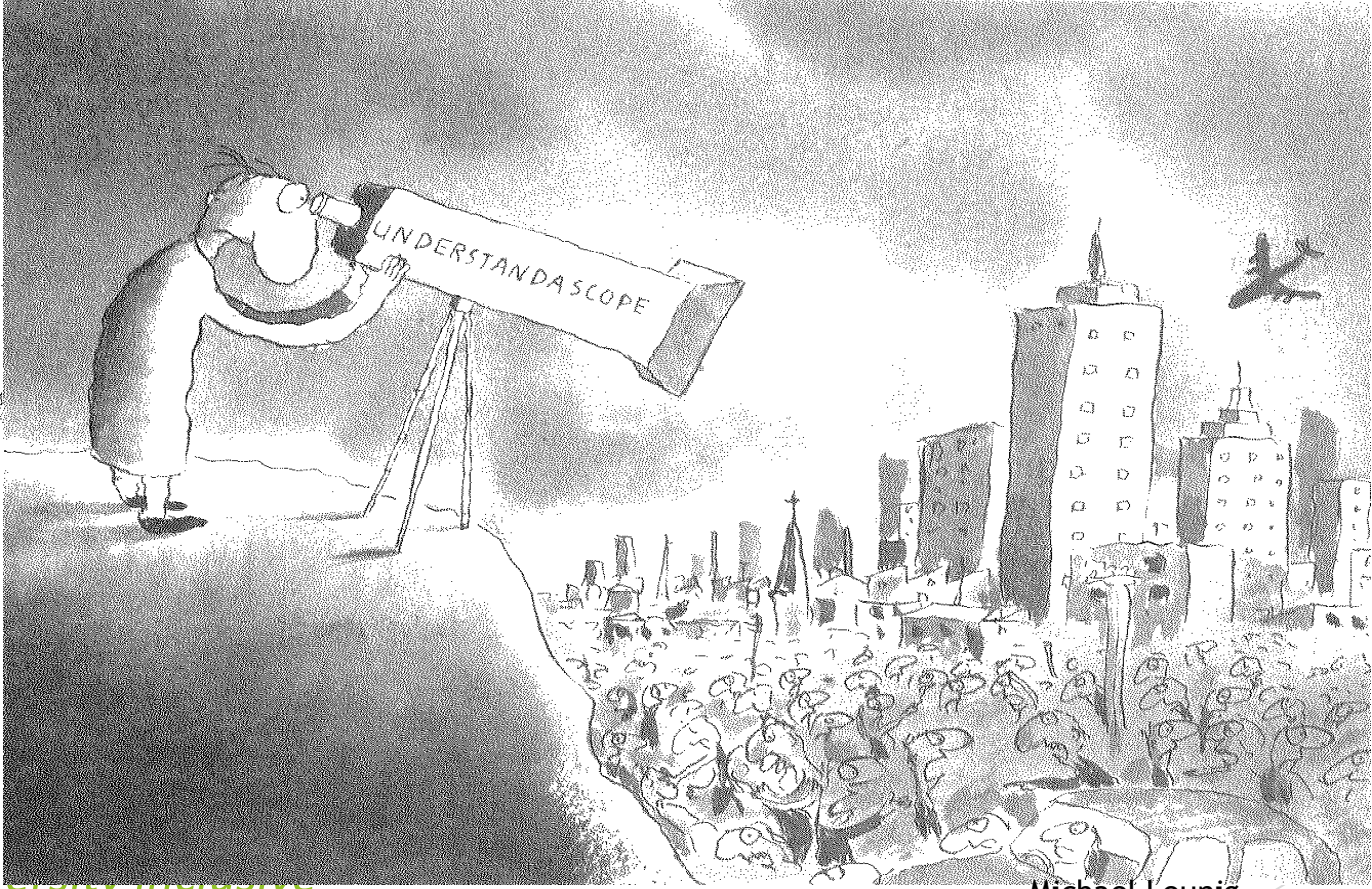


The CCISC principles

Creating a collaborative integrated service system that is:

- we
- co-
- str
- far
- rec
- tra
- cul
- cli
- diversity inclusive



Michael Leunig

Did you feel welcome today?
Did you feel understood?
Did you leave with more hope?
Were all of your co-occurring needs welcomed?



*At every point of
contact there is a
safe,
compassionate &
co-occurring capable
welcome*

Welcome you have come to the right place!
Where every door is the “right” door!

The language of CCISC

- ▶ “Co-occurring capability” **NOT** ~~“Dual diagnosis”~~



Aristotle

Intersectionality

Treating the whole person

Physiology/
Primary
Health/oral health

Gender, Sex,
sexual
orientation

Psychology/
Neurology/Trauma/
Intergenerational
trauma

Race, ethnicity,
Culture, religion

People with co-occurring
Issues are the expectation
Not the exception.

Risk taking
behaviours,
Violence, criminal
justice issues

Social engagement,
Income, housing

Meaning &
purpose, values

The 'Treatment':

Integrated bio-psycho-social seamless service system

Compass EZ

69 question program self-assessment tool

- Program Philosophy
- Program Policies
- Quality Improvement and Data
- Access

Assess >> Celebrate/Think >>

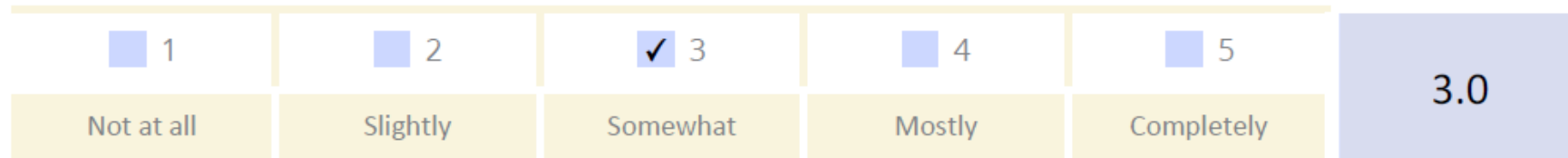
Plan change >> implement plan >>

- Recovery-oriented Integrated Assessment
- Integrated Discharge/Transition Planning
- Program Collaboration and Partnership
- General Staff Competencies and Training

Assess again

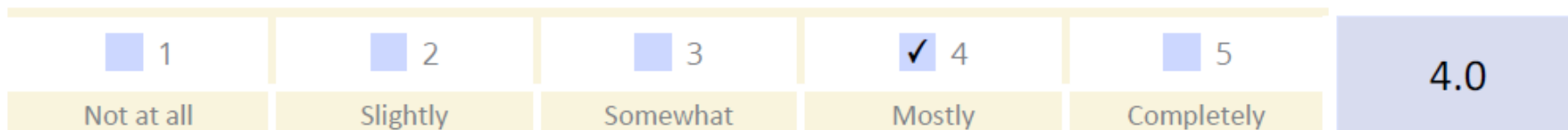
Section 3: Quality Improvement and Data

12. Program management information systems are designed to collect accurate data on how many individuals in the program have complex (co-occurring) issues.



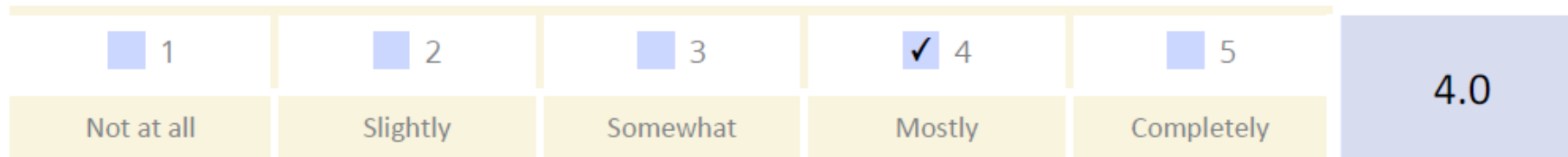
Section 8: Integrated Treatment/Recovery Programming

33. Educational materials about complex (co-occurring) disorders and recovery are routinely provided to clients and families.



Section 9: Integrated Treatment/Recovery Relationships

39. Each client has a primary relationship with an individual clinician or team of clinicians that integrates attention to complex (co-occurring) issues inside the relationship.

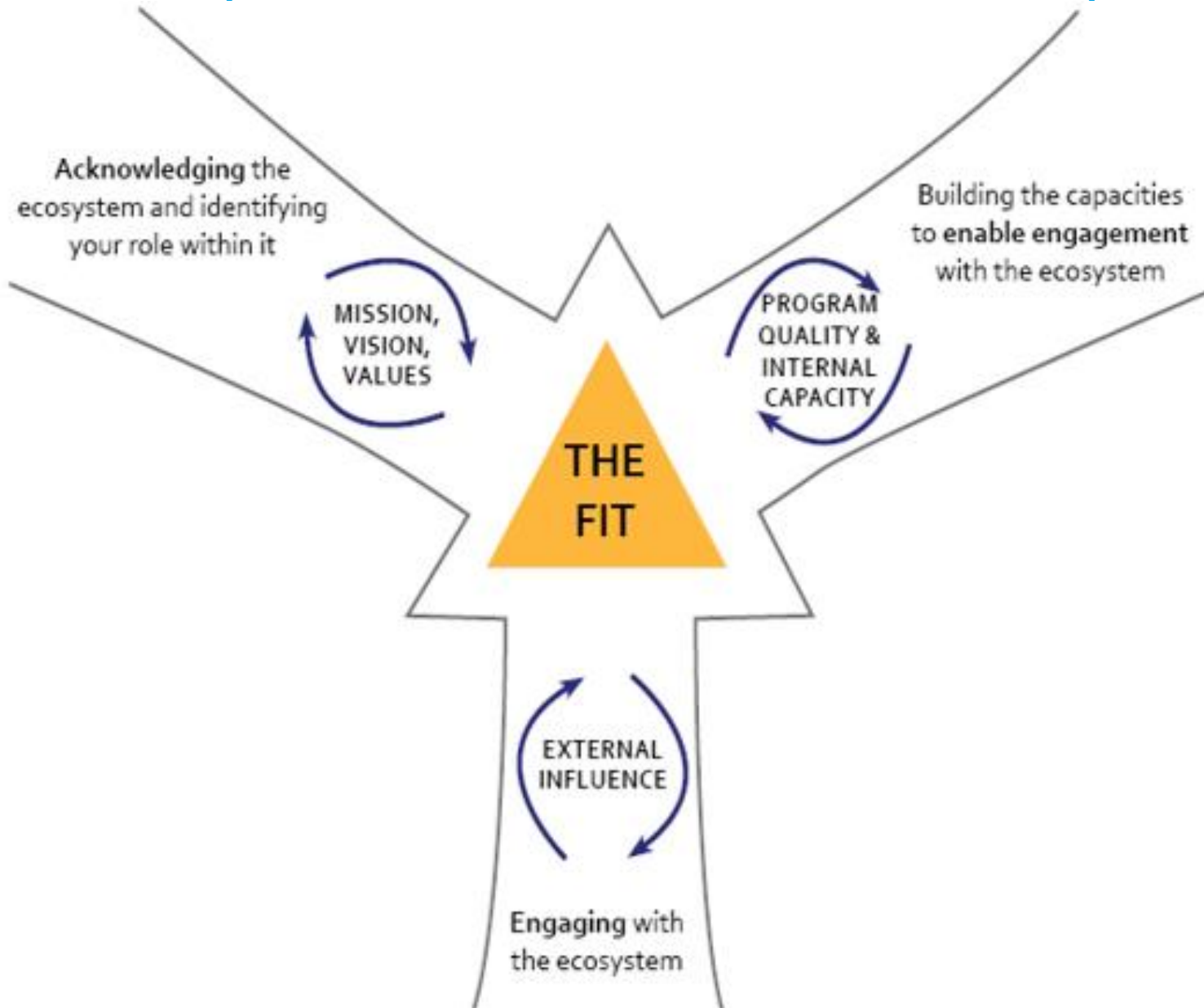


Compass EZ inspired conversation

Program staff - Executive - Change agents - Project Leads

- How might you create a welcoming program description that describes your service as “co-occurring capable”?
- How might you improve screening, identification and collation of mental health. AOD and other concerns?
- How do you currently know how many clients with MH/AOD issues you see?
- How would you keep track of counting how many clients have co-occurring conditions and what they are?

This is an opportunity to influence service system reform - WE are an eco-system



A Systemic Change Journey

Not a one size fits all



Integrated Care Pilot



See the system



Collective intelligence



Shape the shift

Adapted from Jennifer Campbell (Systemic Leadership Summit)



Integrated Care Pilot



Holding hope, keeping hope alive,
remembering our agency