

St Vincent's Clinics

Information for new patients

35 Victoria Parade Fitzroy 3065

Tel: (03) 9288 3475



What are St Vincent's Clinics?

St Vincent's Clinics are outpatient clinics where patients are assessed by specialist doctors and allied health staff who arrange any necessary tests, surgery or treatment. Please note Clinic appointments will not be for an operation, so there is no need to fast.

When are St Vincent's Clinics open?

Clinics Reception is open Monday to Thursday 9:00AM to 4:00PM and Friday 9:00AM to 12:30PM. No weekend appointments are available.

What if I have a question about the Clinics?

For more information please visit our website www.svhm.org.au and follow the link to St Vincent's Clinics. Information is also available in the brochure *Information for New Patients*. If your question remains unanswered please contact Clinics Reception on (03) 9288 3475.

How long will my appointment take?

Due to high patient demand there can be delays in the clinics, so please be prepared by bringing items you may need such as medication. We recommend you pre-arrange child-care or time off work to avoid anxiety if delayed. Sometimes an appointment may take several hours so you may like to bring something to read.

What if I can't attend my appointment?

Many clinics fill up quickly or have a waiting list. Please call St Vincent's Clinics as soon as possible on (03) 9288 3475 if you need to reschedule or cancel your appointment.

How do I get to the Clinics?

A patient drop-off zone is located at the front entrance to Daly Wing. Limited car parking and meter parking is available at commercial rates. The nearest car parks are located in Fitzroy St (off Victoria Parade) and at Melbourne Museum – enter from Nicholson St or Rathdowne St.

St Vincent's is 1½ blocks from Parliament Station. Trams and buses travel along Victoria Parade, Nicholson St and Brunswick St. Trams 109, 112, 96, 86 and 24 travel past St Vincent's.

There is a Taxi phone (free call) located in the entrance foyer of St Vincent's Clinics.

What if I need specialised transport to get to my appointment?

If you require specialised transport or assistance contact your GP to discuss your eligibility.

What if I need an interpreter?

St Vincent's Clinics provide interpreters for Arabic, Chinese (Hakka, Mandarin), Vietnamese, Greek and Italian. For all other languages including Auslan, please phone to arrange an interpreter.



Mission

*Our health service is based on and driven by our quest for:
Compassion – Justice – Human Dignity – Excellence – Unity*