

St Vincent's Bulk-billed Clinics Information for new patients

35 Victoria Parade Fitzroy 3065
Tel: (03) 9288 3222



What are St Vincent's Bulk-Billed Specialist Clinics?

St Vincent's Bulk-billed Specialist Clinics offer a timely service for patients to be assessed by specialist doctors who arrange any necessary tests and treatment. Bulk-billed Clinics are funded by the Commonwealth Government of Australia under the Medicare Benefits Schedule. Patients can choose to be treated in a Bulk-billing clinic or a public specialist clinic however there may be long waiting lists for the public clinics.

When are St Vincent's Bulk-billed Specialist Clinics open?

Clinics are open Monday to Friday. No weekend appointments are available.

Am I eligible to attend a Bulk-billed Specialist Clinic?

Patients must have a valid Medicare card and a current referral to a named specialist to attend the St Vincent's Bulk-billed Clinics. There will be no out-of-pocket expense for patients who can provide a valid Medicare card and referral. For more information on Medicare and bulk-billing please visit the Medicare website www.medicareaustralia.gov.au or call 132 011 (call charges apply). For further information about St Vincent's Clinics please visit our website www.svhm.org.au and follow the link to Clinics. If your question remains unanswered please contact Bulk-billed Clinics Reception on (03) 9288 3222.

How long will my appointment take?

Unfortunately sometimes there are delays due to medical emergencies or patients requiring longer consultations so please allow 2 hours for your appointment. You may like to bring something to read and any medication you may require during that time.

What if I can't attend my appointment?

Please call St Vincent's Bulk-billed Specialist Clinics as soon as possible on (03) 9288 3222 if you need to reschedule or cancel your appointment.

How do I get to St Vincent's Bulk-billed Specialist Clinics?

A patient drop-off zone is located at the front entrance to Daly Wing. Limited car parking and meter parking is available at commercial rates. The nearest car parks are located in Fitzroy St (off Victoria Parade) and at Melbourne Museum – enter from Nicholson St or Rathdowne St. St Vincent's is 1½ blocks from Parliament Station. Trams and buses travel along Victoria Parade, Nicholson St and Brunswick St. Trams 109, 112, 96, 86 and 24 travel past St Vincent's. There is a Taxi phone (free call) located in the entrance foyer of St Vincent's Clinics.

What if I need an interpreter?

If you require an interpreter a Telephone Interpreting Service is available and will be organised upon your arrival to the clinic. You will not need to phone us in advance.



What if I need specialised transport to get to my appointment?

If you require specialised transport or assistance contact your GP to discuss your eligibility. Requests for transport will be considered by St Vincent's Clinics on an individual basis.

Mission

Our health service is based on and driven by our quest for:
Compassion – Justice – Human Dignity – Excellence – Unity