

GP Liaison

Linking St Vincent's with General Practice



St Vincent's General Practice Liaison Unit aims to improve communication between hospitals and general practice. If you would like any information on the services available at St Vincent's please contact our staff in the GP Liaison team or email gpfeedback@svhm.org.au

Resources and services that St Vincent's provides and which may be of interest to General Practice include:

Referral guidelines

In order to make referral more streamlined, St Vincent's has produced referral guidelines for the gastroenterology and liver, orthopaedic, urology and neurosurgery clinics. By following these guidelines and including all requested information your referral will be processed and triaged in a timely manner.

Guidelines can be accessed at:

http://www.svhm.org.au/gp/gpaccess_referral.htm

Victorian Statewide Referral Form (VSRF)

In addition to the standard VSRF, 2009 templates are now available for all urology, maternity and osteoarthritis hip and knee specialist outpatient clinics. VSRF templates can be accessed from: <http://www.gpv.org.au/content.asp?cid=11,137&VSRF#whatNEW>

Osteoarthritis Hip and Knee Service (OAHKS)

This is a comprehensive assessment and management service for OA of the hip and knee. Patients are triaged for conservative management and/or for surgery. A Victorian Statewide Referral Form (VSRF) is now available for this clinic.

Human Services Directory (HSD)

St Vincent's uses the HSD as a database for correspondence with GPs. By keeping this accurate with current phone, fax and email details, discharge summaries, letters of admission and notification of patient death can be faxed in a timely manner. Changes to GP or practice details can be sent to admin@data.com.au

GP Liaison team

Lynne Walker
Tel: (03) 9288 4781

Dr Dave Isaac
Tel: (03) 9288 3208

Paul Williamson
Tel: (03) 9288 2986

www.svhm.org.au/gp

GP Liaison: Mental Health
Tel: 0403 585 962

Aboriginal Hospital Liaison Officer
Tel: (03) 9288 3103

Emergency Department senior clinician
Tel: (03) 9288 4356

GP hotline to Specialist Clinics
Tel: (03) 9288 2898

GP Specialist Clinics referrals
Fax: (03) 9288 3489

Oncologist-on-call
Tel: (03) 9288 3156

Oncology referrals
Fax: (03) 9288 3172

OAHKS
Tel: (03) 9288 3772

GP HITH or SV@H referrals
Tel: (03) 9288 3817

GP Liaison Unit

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Oncology referrals

The Oncology Unit provides excellent GP access for patients with proven or suspected cancer. Patients can be seen within 2–3 working days or sooner if required.

The Oncology Clinic is separate from the general St Vincent's outpatient service and runs each weekday.

GP referrals should include the reason for referral as well as past history, current medications and relevant investigation results.

Hospital Admission Risk Program (HARP)

St Vincent's HARP targets people with complex care needs and chronic disease. The program aims to provide better health outcomes for clients and to reduce the number of avoidable hospital presentations. If your clients are at risk of presenting to the Emergency Department and would benefit from coordinated interdisciplinary services, GPs may refer them directly to HARP.

GP hotline to Emergency Department

A senior clinician is available to speak with GPs regarding referrals to the Emergency Department.

Respiratory laboratory

St Vincent's Respiratory Laboratory has clinics located at Fitzroy, Werribee and St Georges. All services are bulk-billed and tests can usually be completed within 1–2 days.

Health Information Services

Written permission is required to obtain patient information.

A form can be obtained from:

http://www.svhm.org.au/gp/gpaccess_forms.htm

and faxed directly to HIS. Information will be forwarded to the GP within a few days.

GP feedback

gpfeedback@svhm.org.au

GP liaison on the web

www.svhm.org.au/gp

Residential aged care in-reach

Tel: 1800 891 300

HARP referrals

Tel: 1300 131 470

St Vincent's Pathology results

Tel: (03) 9288 2888

Patient information request line (medical records)

Tel: (03) 9288 2760

Psychiatric triage

Tel: 1300 558 862

Drug and Alcohol Clinical Advisory Service

Tel: 1800 812 804

ACAS referral information

Tel: (03) 9816 0566

ACAS referrals

Fax: (03) 9816 0588

Patient transport

Tel: (03) 9288 3480

Human Services Directory

admin@data.com.au