



St Vincent's

*Continuing the Mission of
the Sisters of Charity*

Enhancing care for the older person

STV

Monday to Friday 7:30am–6pm
Saturday 9:30am–5pm
Sunday 10am–3pm

Volunteer staff sell magazines, newspapers, snacks and drinks. Preorder your daily newspaper and pay cash on bedside delivery.

Tel: (03) 9288 4361

Patient/visitor TV lounge

8 West: located next to Room 8.09
8 East: located next to Room 8.14

Patient/visitor beverage room

8 West: located opposite Room 8.03
8 East: located opposite Room 8.20

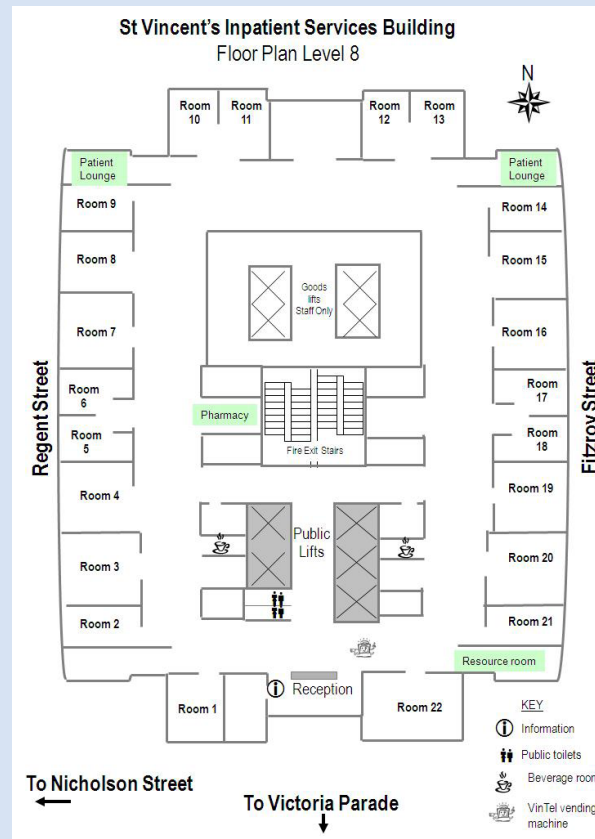
This room has a microwave, fridge and tea and coffee making facilities.

Resource room

Next to Room 8.21 is a patient and family information room. You will find brochures about common conditions such as falls, dementia, delirium, incontinence and pressure ulcers. There is also information on services that offer special advice such as the Continence Foundation of Australia and Alzheimer's Australia.

Public toilets

Toilets are located in the lift lobby area. There is a wheelchair accessible toilet.



May 2010

Mission

Our health service is based on and driven by our quest for:
Compassion – Justice – Human Dignity – Excellence – Unity

*Enhancing care for
the older person*

For Level 8 patients and visitors

8 East and 8 West

Welcome to St Vincent's 8 East General Medicine ward and 8 West General Medicine/Geriatric Evaluation Management (GEM) ward.

8 West is a short-stay 48-hour unit. 8 East is for longer inpatient stays.

To ensure you have a positive experience please take note of the following information.

Important times

Visiting times

Every day 8am–8pm

Meal times

Breakfast	8am
Morning tea	10am
Lunch	12 midday
Afternoon tea	2pm
Dinner	6pm
Supper	7pm

Beverages

Tea trolley	10am and 2pm
Water jugs refill	3pm

Discharge time 10am

Your discharge will be planned and discussed with you as far in advance as possible. You and your family will need to organise transport from the hospital to your discharge destination.

Please note that times are an indication only.

Contacting patients

Patient enquiries: 7am–8pm
Tel: (03) 9288 4360 or (03) 9288 4370

St Vincent's switchboard (after hours)
Tel: (03) 9288 2211

Rooms and personal belongings

Necessary items

These include dressing gown, night wear, underwear, toiletries, glasses, dentures, hearing aids and slippers with enclosed heels and rubber soles. If you prefer to use a certain brand of continence pad, please bring them.

Room changes

Room changes are often necessary on the wards, so we ask for your understanding and cooperation. It may be necessary to move from 8 West to 8 East if you are requiring an extended inpatient stay.

Single and shared rooms

Single rooms are used for special circumstances or clinical needs. Room allocation is at the discretion of the Nurse Unit Manager. Private health insurance does not entitle patients to a single room.

Valuables

Bring only essential items for your stay. St Vincent's is not responsible for replacing lost items e.g. dentures, glasses, jewellery, wallets, bags, lap tops.

Electrical appliances

Appliances from home must be checked by the hospital engineer.

Services

Pastoral Care service

Pastoral care is available to patients and their visitors.

Bedside telephone and television rental

This service is a pre-paid system and charges \$6.50 per day for standard television coverage.

Proceed to the red Vintel deposit machine in front of reception, with your 6 digit patient number. The machine accepts cash only and does not dispense change.

Laundry

The hospital does not provide a laundry service.

Volunteers trolley

Tuesday and Wednesday, 10am
Newspapers, magazines and lollies are available (cash only).

Hairdressing

A mobile service is available Monday to Friday (cash only).

Amenities

The Little Green Shop

The shop operates from the ground floor foyer and is cash only.