

Discharge Lounge

Frequently Asked Questions

Q. What is a Discharge Lounge?

A. The Discharge Lounge is an area where discharged patients can wait in comfort away from the acute ward area whilst waiting to go home. The Discharge Lounge will be staffed by a dedicated nurse.

Q. Where are the Discharge Lounges located?

A. There are two Discharge Lounges; one is located in the Day Procedures Unit on 1st floor for surgical patients, with the other being located on the 8th Floor for medical patients.

Q. What times are the Discharge Lounges open from?

A. Both Discharge Lounges will be staffed between 9.00am – 5.00pm.

Q. Who is suitable to be discharged via the Discharge Lounge?

A. Patients discharged to the Discharge Lounge need to be ready to go home, but are waiting for family to collect them, pharmacy scripts and so on. In the Day Procedures Discharge Lounge patients will be accommodated in comfortable chairs. In the 8th floor Discharge Lounge patients will be accommodated in a combination of chairs and beds.

Q. Does the medical history go with the patient to the Discharge Lounge?

A. Yes, the medical history needs to follow the patient through their journey. Post discharge from the Discharge Lounge the medical history will be returned to the relevant floor for completion of the discharge summary and final collation prior to being sent to Health Information Services for scanning.

Q. Will you need to transport the patient to the Discharge Lounges?

A. You may need to assist with transportation of discharged patients to the Discharge Lounge depending on the time of day and the number of discharged patients already in the Discharge Lounge areas.

Q. Are there any PAS requirements?

A. The standard process should be followed where the ward nurse discharging the patient to the Discharge Lounge notifies the floor PSC to discharge patient from PAS. The patient will then be re-entered into PAS by the Discharge Lounge staff to allow for easy identification of patients' location.

Q. Will a meal be provided at meal times?

A. The Discharge Lounges will be able to provide light refreshments.

Q. What nursing care can be provided?

A. Patients discharged to the Discharge Lounge should be self caring and not require any ongoing nursing, allied health or medical support.

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