



St Vincent's

*Continuing the Mission of
the Sisters of Charity*



*Please take a moment to complete this survey
to help us improve our service*

✓ *Tick appropriate boxes*

Patient Relative

1. Did you meet the CCLN in ICU?

Yes No

2. You have felt supported by the CCLN since
your ICU discharge

Agree Disagree Unsure

3. Your hospital stay was improved due to this service

Agree Disagree Unsure

4. How did the CCLN service help you? _____

5. Have you any suggestions on how we could improve
our service? _____

Tracheotomy Review Service

The CCLN has a major focus in caring for patients
who have a tracheostomy inserted during their
ICU stay.

The CCLN is a member of the Tracheostomy
Review Service (TRS). The TRS is an intensivist-led
multidisciplinary team that oversees the management
of all non-ENT patients discharged to the wards from
ICU with a tracheostomy in place.

The TRS conducts twice-weekly ward rounds
to plan and implement an individualised
tracheostomy weaning plan.

TRS Ward Rounds

Monday and Thursday
Approximately 11:00AM

June 2009

Mission

*Our health service is based on and driven by our quest for:
Compassion – Justice – Human Dignity – Excellence – Unity*

**Critical Care Liaison
Nurse Service**

What is the Critical Care Liaison Nurse (CCLN) Service?

The CCLN service is a nurse-led service that promotes continuity of care for patients discharged from the Intensive Care Unit (ICU) to the ward.

We aim to:

- Promote optimal discharge to the ward from Intensive Care
- Promote continuity of care through support of patients and families
- Share critical care skills , knowledge and expertise with nursing, medical and allied health professionals
- Assist nursing staff to facilitate the safe transfer of patients from ward environment to the Intensive Care Unit, CT scan or operating theatre
- Liaise with parent teams to ensure patients receive early intervention and appropriate treatment

Critical Care Liaison Nurse Review

The CCLN will first make contact with you and your family in the ICU.

On the ward, you will be reviewed by the CCLN regularly until they feel that you are progressing well and no longer require review.

Some patients require many visits, while others may recover more quickly and not need continuing CCLN review.

The CCLN works together with the nurses on the ward to optimise your care and to ensure that your period of hospitalisation is not prolonged.

CCLN hours of operation

Monday to Friday
8:00AM to 6:30PM

Saturday and Sunday
8:00AM to 4:30PM

Please return completed survey to:

***CCLN Service
Intensive Care Unit
St Vincent's***