

YACDS Frequently Asked Questions

1. What does the Young Adult Complex Disability Service (YACDS) team do?

We help you manage your health care.

We do this by:

- Addressing your goals
- Offering health assessment and support
- Providing equipment assessment and advice
- Finding services for you for your ongoing care

2. How do I access the Young Adult Complex Disability Service?

You can call, email or mail the service. Your Doctor can also contact the service for you. Phone Number: (03) 92884 672

Email: youngadultcomplexdisabilityservice@svhm.org.au

Mailing Address: St Vincent's Hospital, 14 Nicholson Street, Fitzroy Vic 3065

3. Will you work with my Doctor and other health professionals?

Yes, only with your permission.

4. How long can I be involved with the service?

Everyone's situation is different. Once you have been linked into services in your community you will be discharged. You can contact the service again if your situation changes.

5. Am I expected to come into St Vincent's hospital for all of my appointments?

Some of your appointments will be held at St Vincent's hospital and some may be held at St George's Hospital.

6. Are you a wheelchair and seating clinic?

YACDS will address your wheelchair and seating if needed, but it is not the only thing we do.

7. How long will I have to wait for SWEP funding?

Waiting times can be up to 18 months for equipment.

8. Where can I access GAP funding (for SWEP)?

A case management service might be able to help you access GAP funding. For example through Care Connect, Melbourne City Mission or other not for profit services. Please contact your social worker for more information.

9. What can the Young Adult Complex Disability Service (YACDS) occupational therapist assist me with?

- Prescribing equipment including wheelchairs
- Organising changes to your home environment
- Arranging vehicle modifications
- Helping you find a vehicle to fit your wheelchair
- Helping you move from youth services to adult services.

10. How long will I have to wait until I can see the Young Adult Complex Disability Service (YACDS) occupational therapist?

The waiting times depend on service demands.

11. Why are you referring me to a community occupational therapist?

The Young Adult Complex Disability Service (YACDS) occupational therapist cannot always address all of your needs. Local community services can help you long term. YACDS will give your community occupational therapists all the relevant information they need

12. How long will I have to wait to see a community occupational therapist?

This depends on community wait lists and varies between services. Your YACDS occupational therapist may be able to check the waiting times and let you know the likely timeframe.