

St Vincent's Hospital (Melbourne) Limited ABN 22 052 110 755

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17 July 2020

Dear family members and visitors

I am sure you are well aware of the recent significant and rapid spread of coronavirus (COVID-19) across Victoria since I wrote to you on 10 July 2020.

After consultation within the senior leadership team at St Vincent's Hospital the decision has been made to further restrict visitors to our aged care homes.

From Friday 17 July 2020 visitors will not be permitted entry into St Vincent's residential aged care homes.

I understand this is very disappointing news, but we are committed to keeping the elderly and vulnerable residents safe and I ask for your support and understanding.

Exemptions to visiting restrictions are already in place for direct care givers, disability support workers and on compassionate grounds. Compassionate grounds includes providing comfort and support at end of life, or in the event that a resident's health deteriorates rapidly and unexpectedly.

If you have any questions about the exemptions or need more information, please speak directly with the manager of the home.

The managers and staff are doing their utmost to keep residents entertained and active. We invite and encourage you to discuss other forms of communication with your loved one through the manager.

We ask for your support and understanding as we continue to do our part in protecting residents and staff from the spread of COVID-19.

Yours sincerely

Angela Nolan Chief Executive Officer St Vincent's Hospital Melbourne