

ASPIRE
ACHIEVE
INNOVATE



Compassion
Justice
Human Dignity
Excellence
Unity

St Vincent's Melbourne was established more than 115 years ago to provide excellence in Catholic healthcare to all in need, especially the poor and most vulnerable.

As an integral part of St Vincent's Health Australia, this tradition of excellence continues to inspire St Vincent's as it leads in areas of surgery, complex care, research and outreach to the community.

At St Vincent's we know that standing together with our patients we can deliver the best patient experience. Our people, our culture, set us apart.

St Vincent's Strategic Plan expresses our priorities and plans for the period 2010 to 2015. It provides a clear course of action for all staff – those on the clinical front line and those supporting St Vincent's life-changing work behind the scenes.

St Vincent's recognises that Australia is moving into a new era of healthcare and embraces the opportunity this reform presents.

We will continue to positively influence the lives of our patients and the healthcare community. Inspired by medical research, St Vincent's will ensure more people live longer, healthier lives.

In the 21st century, clinicians will be responsible for designing and overseeing care rather than simply providing it. Patients will also be involved in the planning and delivery of their own care.

We know Australia's healthcare workforce is under significant pressure, making talent harder to attract. Professionals are drawn to organisations with a strong culture, and those that value and develop their people.

Policy directions, new technologies, improved treatment options and constrained budgets are driving significant change in the delivery of healthcare.

St Vincent's will respond to this challenge by developing new, sustainable business and clinical models. Our future in healthcare requires us to be decisive and agile.

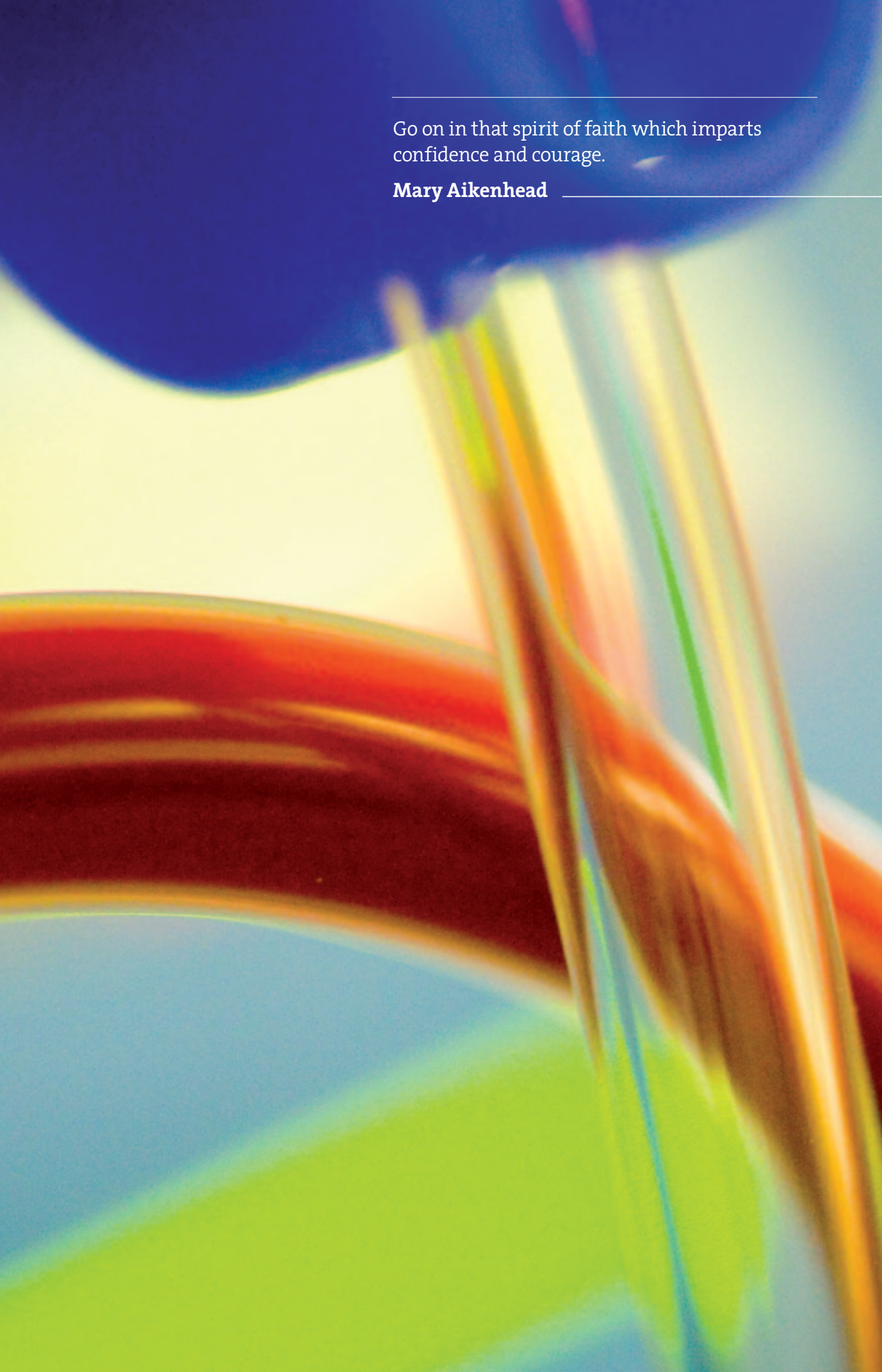
Above all else, we will strive for excellence in patient-centred care.

At St Vincent's we will:

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Go on in that spirit of faith which imparts
confidence and courage.

Mary Aikenhead



1. ASPIRE

New beginnings and new directions

Our people never lose sight of our beginnings. Standing beside our patients, our tradition informs and transforms our work. Our care for the marginalised and vulnerable is our hallmark.

We seek out new advances, new technologies and new techniques to deliver targeted and effective healthcare.

We enable our people to achieve their potential in a climate of creativity, empowerment and accountability.

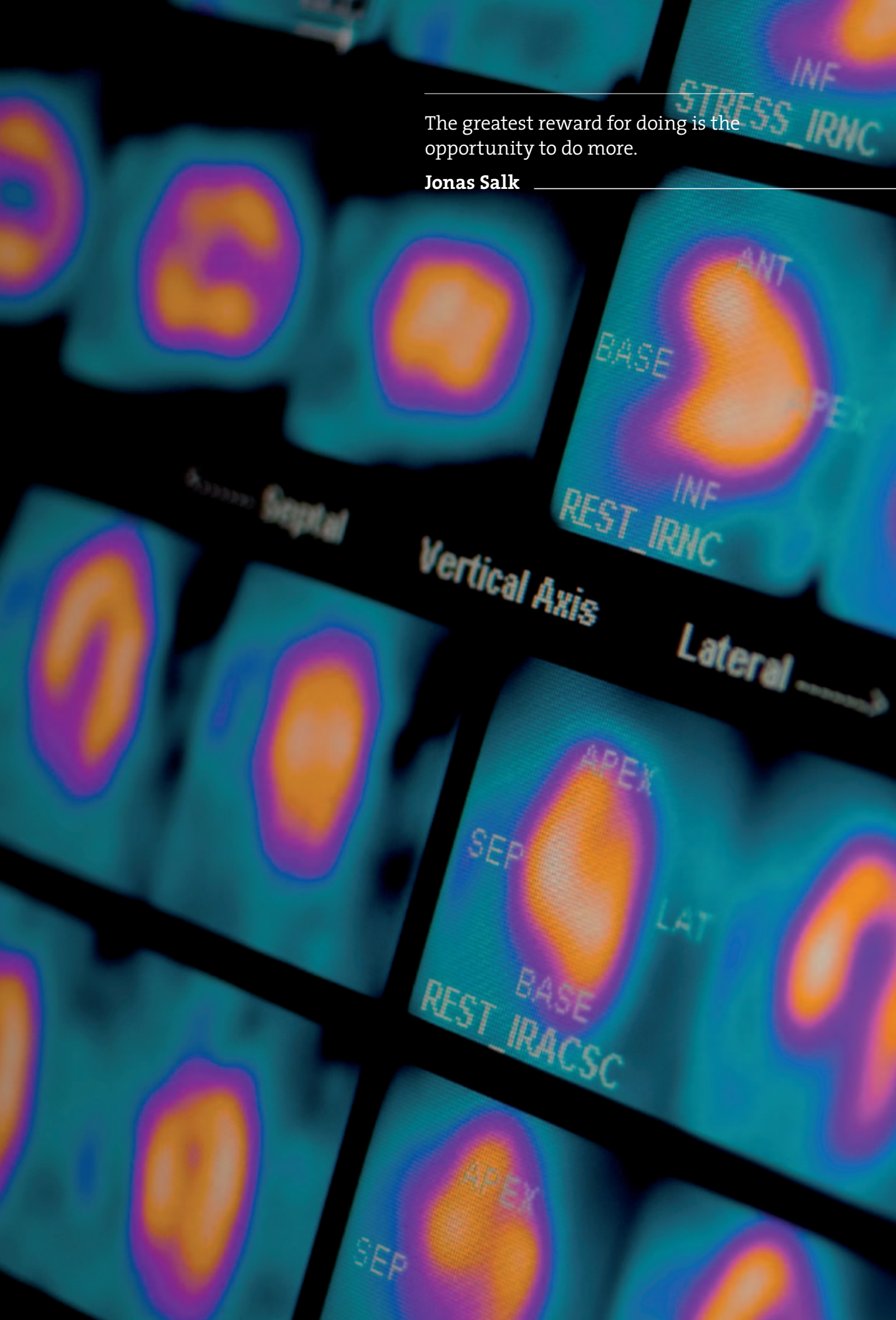
We will pursue strategic alliances, joint ventures and partnerships to exchange knowledge and skills to advance patient care.

Objectives

- 1.1. Build relationships with strategic partners
 - 1.2. Expand care to the marginalised and disadvantaged
 - 1.3. Strengthen surgery, medicine and interventional care
 - 1.4. Continually nurture our people and culture
-

The greatest reward for doing is the opportunity to do more.

Jonas Salk



2. ACHIEVE

Delivering services of significance and value

Patient care drives our business. Patients are our passion and inspiration.

Our community deserves the best treatment, as soon as possible, distinguished by the best experience and outcomes.

Building capacity and capability in our commercial and financial management will achieve a sustainable and growing business.

Our social and environmental accountability underpins our business decisions.

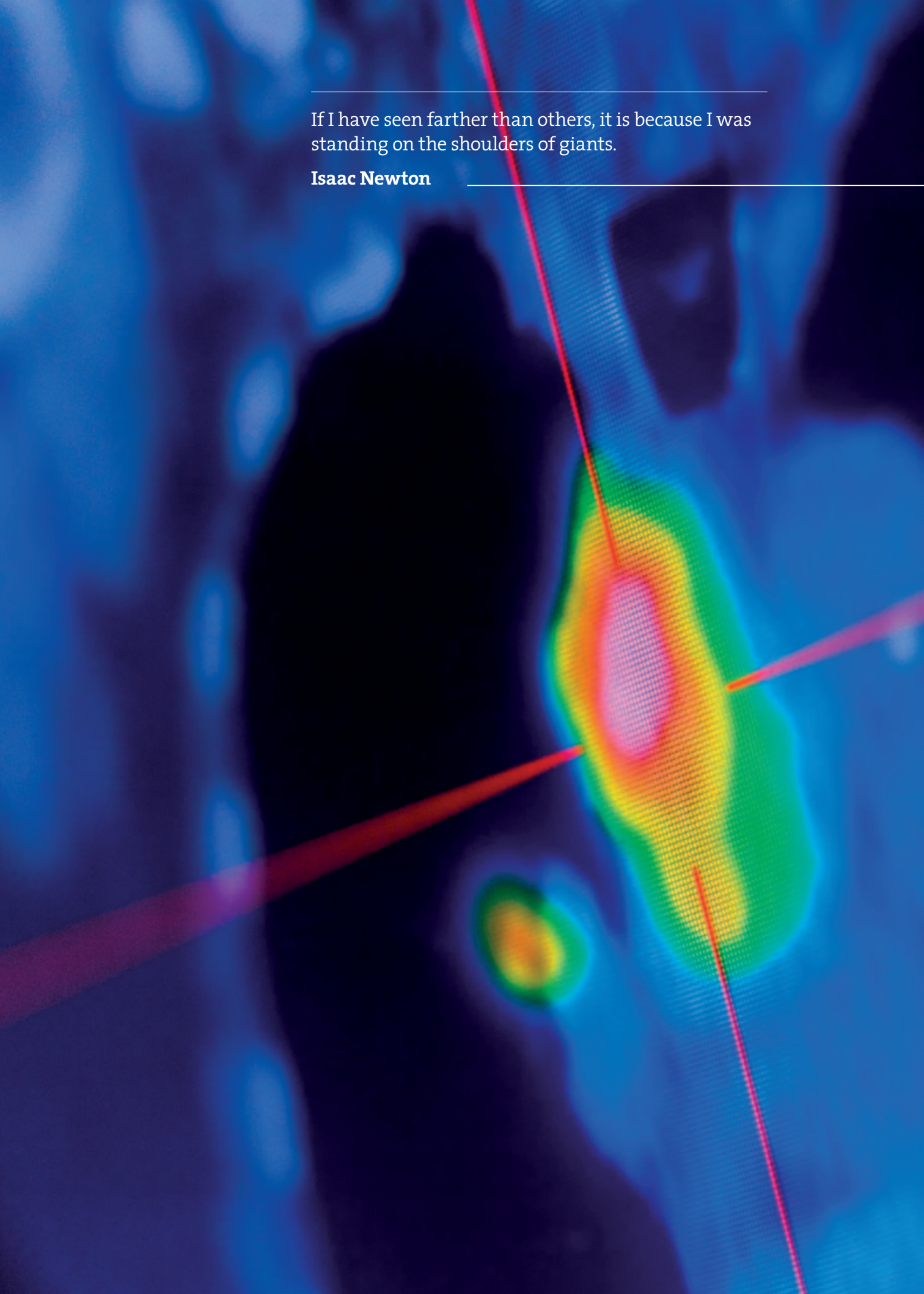
Simplifying the way we work improves the experience of our patients and people.

Objectives

- 2.1. Streamline public hospital services to patients
 - 2.2. Minimise our environmental footprint
 - 2.3. Re-engineer our commercial model
 - 2.4. Achieve a sustainable financial position
-

If I have seen farther than others, it is because I was standing on the shoulders of giants.

Isaac Newton



3. INNOVATE

Growing a smarter business

Thinking beyond our boundaries and borders, St Vincent's is growing a smarter business focused on our future.

Our commitment to knowledge, learning and research places St Vincent's at the forefront of exciting new discoveries.

Clinicians encounter an education, training and research experience like no other, to create health leaders of the future.

Our people reach out to partners internationally to innovate, collaborate and exchange the world's best practice.

Objectives

- 3.1. Focus on best health practice and directions
 - 3.2. Expand statewide and specialist services
 - 3.3. Transform the future through research and knowledge
 - 3.4. Develop St Vincent's international profile
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GOALS
OBJECTIVES
INITIATIVES

1. ASPIRE



2. ACHIEVE



3. INNOVATE

3.1. Focus on best health practice and directions

Grow integrated primary care

Leading secondary preventative healthcare

Invest in settings outside traditional hospital walls

Redesign technology and knowledge platforms

Set goals for patient care experience and standards

3.2. Expand statewide and specialist services

Collaborations with metropolitan and regional hospitals

Grow aged and complex care models

Increase cancer services and surgical oncology

Lead innovative models in mental health care

Responsive care for patients from country Victoria

3.3. Transform the future through research and knowledge

Create the Aikenhead Centre for Medical Discovery

Translate research into clinical practice

Advance partnerships with research institutes

Develop medical bioengineering

Maintain leadership in education and training

3.4. Develop St Vincent's international profile

Focus on international partnerships

Strengthen our iconic specialist areas

Integrate education and research

Attract clinical leaders

Promote our strengths, brand and reputation



St Vincent's

St Vincent's mission is to bring the healing ministry of Christ to all we serve.

Our values are compassion, justice, human dignity, excellence and unity.

St Vincent's acknowledges the traditional owners of this land, the Wurundjeri people and the people of the Kulin nations. We pay our respects to their Elders, past and present. St Vincent's is Victoria's largest provider of Aboriginal and Torres Strait Islander healthcare. We continue to develop our relationship with the Koori community and are proud to be acknowledged as a centre of excellence in healthcare for Indigenous Australians.

St Vincent's Melbourne

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